Brokk UK Ltd

Service Technician

London and the South, Chelmsford Area

Competitive base salary + Overtime

Due to expansion, Brokk UK are looking for a Service Technician to cover London and the South of England. We are looking for someone to Service and repair the Brokk range of machines and partner products from our Chelmsford depot and on site for our existing customer base, new customers, and new areas of business.

Brokk are the world leading manufacturer of remote-controlled demolition machines supplying machines and tooling solutions to demolition, tunnelling, mining, metal process, cement and nuclear industries, with over 40 years of experience and innovation.

We also supply Aquajet Hydro demolition robots and solutions; our line-up of hydro demolition equipment provides a complete solution for concrete repair, surface preparation and industrial cleaning. With hydro demolition robots, water treatment systems, high pressure pumps and accessories.

As part of the same group of companies we represent Darda machine-mounted concrete crushers/steel shears and hand-held concrete splitters that work hand in hand with the Brokk product within the demolition industry.

Brokk Bricking Solutions are another one of our partner products, supplying refractory maintenance and safety systems to the cement and steel industries.

Responsibilities for Service Technician

- Delivery of new machines and tooling, and test them to ensure they are working correctly
- Educating the client on how to use and maintain their machines
- Perform maintenance and provide customer support
- Diagnose problems and come up with solutions to repair them
- Fill out job reports and keep records on services that have been performed
- Explain issues with equipment and repairs to customers
- Build and maintain relationships with customers

Qualifications for Service Technician

- Ability to repair, service, test and troubleshoot equipment
- Ability to work flexible hours and work around a changing schedule

- Excellent communication, interpersonal and diagnostic skills
- Working knowledge of the equipment needed for the job
- Ability to work independently without much supervision
- Must be able to meet the physical requirements of the job which include bending, lifting equipment and working on site
- Ability to effectively manage time

Essential:

- A keenness to learn
- Experience of electrical & hydraulic systems
- Knowledge and experience of construction/demolition sites
- Full UK driving licence

Summary Information

- Full-time, Permanent
- 40-hour week + Overtime
- 25 days holiday, plus bank holidays
- A fully stocked service van, tablet/laptop and mobile phone
- Competitive rates of pay + Overtime
- Company pension scheme
- Full product training will be provided

To apply for the role as Service Technician and become an essential part of the Brokk team please send a covering letter and CV to: admin@brokk.co.uk.